

भारतसरकार **GOVERNMENT OF INDIA**
रेल मंत्रालय **MINISTRY OF RAILWAYS**
(रेलवे बोर्ड **RAILWAY BOARD**)

No.2014/CE-III/BR/Bridge Workshop Policy

New Delhi, dated 16 .05.2025

**Principal Chief Engineers,
CR, ECR, NR, NER, NFR, SR, SCR, SER & WR**

Sub: Certification of ISO-9001/2015 Quality Management System in Bridge Workshops.

Ref: (i) Email from Bureau of Indian Standard (BIS) dated 19.02.2025.

(ii) This office Email to BIS dated 20.01.2025.

ISO-9001/2015 Quality Management System has been reported as implemented in all the railway workshops fabricating steel girders. A few cases of bad quality of workmanship have been reported recently at the site of assembly & erection. Rectification /replacement of badly constructed girders is a painful exercise which not only cause delays in commissioning of projects but require incurring extra costs. A review of status of implementation of **ISO-9001/2015 Quality Management System** has been conducted. It has been noticed that the internal audits, Management Review Meetings are not being done regularly. Moreover, in absence of any approved list of RDSO, the certification has been obtained from various private bodies affiliated to different accreditation bodies.

2.0 Intended benefit of ISO-9000 are sound quality control procedures, process improvements, increased customer satisfaction, minimising rejections, cost savings, productivity gains and continuous improvement. All these objectives can be achieved only when we have an experienced & reliable certifying agency.

3.0 **Bureau of Indian Standard (BIS)** is **National Certifying Body** affiliated to National Accreditation Board for Certification Bodies (A Constituent Board of Quality Council of India) for ensuring quality of products & services in the country. BIS is also giving IS/ISO-9001 Quality Certification based on their certification audit, which is trustworthy and generates better customer confidence.

4.0 In view of above, a meeting was held with BIS authorities and they have agreed to conduct **Certification Audits** of Railway Bridge Workshops in a systematic manner. It is desired that in order to have **reliability of certification and uniformity**, all bridge workshops & other RDSO approved workshop should obtain ISO-9000 Quality Management System certification from BIS

only. Workshops, whose current IS/ISO-9001 certificate is due for re-newal, shall mandatorily apply to BIS for obtaining the same. Other Workshops may opt for one of the following options:-

- (i) Transfer their certificate to BIS, if their current certificate was issued by an accredited certification body.
- (ii) Relinquish the current certification and apply for fresh certification form BIS.

5.0 The contact details of BIS Headquarters, their regional offices and fee structures are given in **Annexure-I & II** attached. An earnest action in the matter will helps to improve the quality of fabrication & improve the confidence of construction agencies, giving work orders for fabrication of girders.

This is issued with the approval of PED/Bridge.

ABHIM
ANYU
LAMBA
Digitally signed
by ABHIMANYU
LAMBA
Date:
2025.05.19
13:19:03 +05'30'
(Abhimanyu Lamba)
Director CE (B&S-I)
Railway Board.

DA: As above

Copy to: 1) DG/RDSO, RDSO for information & taking similar action for other workshops approved by RDSO please.
2) DG/IRICEN, Pune for information please.
3) All CBEs for information and n/action please.

Appointment for an informal meeting for getting ISO certification through BIS

Neeraj Raj <pedbridgerb@gmail.com>

Mon, Jan 20, 2025 at 12:46 PM

To: dg@bis.gov.in

Cc: AdviserBridge RailwayBoard <advbridge@rb.railnet.gov.in>

Dear sir,

Greetings for a new year and Makar Sankranti.

1. I understand BIS is doing a good job in the field of standardisation and also undertaking the works of certification for implementation of Quality Standard ISO-9000.
2. Indian Railways is having a large number of RDSO approved Workshops for fabrication of Steel girders where the required quality of fabrication is of utmost importance. As per Schedule of Technical Requirement (STR), the obtaining of ISO-9000 certification is mandatory for all these workshops. We propose to get all such ISO-9000 certifications through BIS in a centralised manner to ensure reliability and uniformity.
3. The proposal can be moved depending upon capacity of BIS to undertake this work which will be perennially available and expected to be mutually beneficial. An MOU can be made to formalise the matter.
4. A meeting in this regard may be fixed early as per mutual convenience.

Regards,

Goel Ravindra Kumar,
Principal Executive Director/Bridges,
Railway Board,
Ministry of Railways,
New Delhi.
011-47845452
9717672311

Appointment for an informal meeting for getting ISO certification through BIS

Management System Certification Department <mscd@bis.gov.in>

Wed, Feb 19, 2025 at 12:41 PM

Reply-To: mscd@bis.gov.in

To: pedbridgerb <pedbridgerb@gmail.com>

Cc: advbridge <advbridge@rb.railnet.gov.in>

Dear Sir,

In continuation to the meeting held with BIS, please find attached a draft letter to be issued to RDSO approved workshops by Railway Board for taking IS/ISO 9001 certification from BIS.

Further, it is to inform that BIS' Management Systems Certification scheme is accredited as per IS/ISO/IEC 17021-1:2015 *Conformity Assessment - Requirements for bodies providing Audit and Certification of Management Systems* and thus is bound by the confidentiality clause concerning records of its applicants/licencees. Hence, it will not be possible to provide audit and non conformity reports of workshops to Railway Board by BIS directly. The audit and non conformity reports are shared with the concerned applicants/licencees who themselves can share these with Railway Board on being directed to do so by the Railway Board.

With best regards,

M.K.Paramanik
Scientist E & Head
Management Systems Certification Department
Bureau of Indian Standards

===== Forwarded message =====

From: DDG IR TISD <ddgirsc@bis.gov.in>

To: "Management System Certification Department" <mscd@bis.gov.in>

Date: Tue, 21 Jan 2025 10:15:16 +0530

Subject: Fwd: Appointment for an informal meeting for getting ISO certification through BIS

===== Forwarded message =====

URGENT

H(MSCD)/Sc D (Barun) - Please discuss.

With regards,

(Chandan Bahl)

===== Forwarded message =====

From: BIS DG Secretariat <dg@bis.gov.in>

To: "DDG IR TISD" <ddgirsc@bis.gov.in>

Date: Tue, 21 Jan 2025 09:47:29 +0530

Subject: Fwd: Appointment for an informal meeting for getting ISO certification through BIS

===== Forwarded message =====

===== Forwarded message =====

From: Neeraj Raj <pedbridgerb@gmail.com>

To: <dg@bis.gov.in>

Cc: "AdviserBridge RailwayBoard"<advbridge@rb.railnet.gov.in>

Date: Mon, 20 Jan 2025 12:46:48 +0530

Subject: Appointment for an informal meeting for getting ISO certification through BIS

===== Forwarded message =====

[Quoted text hidden]



Draft letter for RDSO (1).docx

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Annexure –I

Contact details of the concerned department of BIS is given below –

Administrative Office	Contact Person	Address	Area
BIS Headquarters	Sh. M.K.Paramanik Scientist-E & Head (MSCD)	Bureau of Indian Standards, ManakBhavan 9, Bahadur Shah Zafar Marg, New Delhi — 110002 Tel:011-23231842 M: 9955998957 Email: mscd@bis.gov.in	
Central Regional Office	Ms. LalthanPari Scientist-E & MSCO (CRO)	Bureau of Indian Standards 601/A, Konnectus Tower-1 6th Floor, DMRC Building, Bhavbhuti Marg, New Delhi-110002 Tel: 01 1-23237401, 2366161 M: 9868524658 Email: qscocro@bis.gov.in	Uttar Pradesh, Rajasthan, Madhya Pradesh & NCT of Delhi
Eastern Regional Office	Shri A.K.Das Scientist-F & MSCO (ERO)	Bureau of Indian Standards NSIC - Plot No 7/7 & 7/8 CP Block, Sector V Bidhannagar, Kolkata, West Bengal 700091 Tel: 033-23208662, 23208499, 23208561, 23208626, 23202910 M: 9425010656 Email: qscoero@bis.gov.in	West Bengal, Odisha, Bihar, Jharkhand, Chhattisgarh, All North Eastern States (Assam, Arunachal Pradesh, Manipur, Nagaland, Tripura, Meghalaya, Mizoram) & Sikkim
Southern Regional Office	Shri G. Venkata Narayanan Scientist-E & MSCO (SRO)	Bureau of Indian Standards C.I.T. Campus, IV Cross Road, Chennai 600 113. Tel: 044-22541442, 22541216, 225425 19 M: 8800894984 Email: sqcosro@bis.gov.in	Tamil Nadu, Andhra Pradesh, Telangana, Kerala, Karnataka, Goa & UT of Pondicherry, Andaman & Nicobar, Lakshadweep
Western Regional Office	Shri Alok Singh Scientist-E & MSCO (WRO)	Bureau of Indian Standards Western Regional Office CETTM, 5th Floor, M.I.D.C.,	Maharashtra, Gujarat and UT of Daman, Diu

		Technology Street, Hiranandani Garden, Near Dr. L.H. Hiranandani Hospital, Powai, Mumbai - 400 076 Tel: 022-28329295, 28327891 M: 9558822057 Email: qscowro@bis.gov.in	and Dadra & Nagar Haveli
Northern Regional Office	Shri D. Sukhvir Singh Scientist-D & MSCO (NRO)	Bureau of Indian Standards Plot No. 4-A, Sector 27-B, Madhya Marg, Chandigarh – 160 019. Tel: 0172-2650206, 2650290 M: 9910598979 Email: qsconro@bis.gov.in	Punjab, Haryana, Himachal Pradesh, Uttarakhand, Union Territories of Jammu & Kashmir, Ladakh & Chandigarh

Ref. Letter no. 2014/CE-III/BR/ Bridge Workshop Policy

Annexure II
Fee Structure

1. Application fee*

- (a) Large industrial enterprises:Rs 1,000.00
- (b) Micro, small and medium industrial enterprises:Rs 500.00
- (c) Central/State Government Organisations:Rs 500.00

Note: All libraries, laboratories, schools, colleges, polytechnics, training institutes, research institutes and health care establishments, Central/State/Local Government and charitable organisations working on no profit- no loss basis irrespective of their size shall be considered as small enterprises.

2. Audit fee*

- (a) For units located within India:
 - i) Large industrial enterprises:Rs 12,000.00 per manday
 - ii) Small and medium industrial enterprises:Rs 9,000.00 per manday
 - iii) Central/State Government Organisations:Rs 9,000.00 per manday
 - iv) Micro enterprises:Rs 3,000.00 per manday

Note 1: Travel limited to a distance of 250 kilometers from the location of the unit and stay of auditors on actual basis shall be borne by the applicant or licence holder or certificate of conformity holder.

Note 2: All libraries, laboratories, schools, colleges, polytechnics, training institutes, research institutes and healthcare establishments, Central/State/Local Government and charitable organisations working on no profit- no loss basis irrespective of their size shall be considered as small enterprises.

- (b) For units located outside India:
 - (i) Rs. 12,000.00 per manday shall be chargeable.

(ii) The holder of licence or certificate of conformity shall bear all expenses, including cost to the Bureau of Indian Standards of the man-days spent by the Bureau of Indian Standards certification officer(s) in connection with the audit (from the time of departure from the place of posting till return thereto), as decided by the Bureau of Indian Standards in its absolute discretion.

3. Licence or certificate of conformity fee*/re-certification fee for three years*

- (a) Large enterprises:Rs 2,000.00
- (b) Small and medium enterprises:Rs 1,000.00

(c) Micro enterprises:Rs 200.00

4. Licence fee for organisations with multiple service outlets*

For each additional site (with similar activities) to be covered under the scope, additional licence fee to be paid for each site shall be 50 per cent of the licence fee or certificate of conformity fee/ re-certification fee of the respective category per site.

5. Flexibility in fee –

(a) Relaxation in application fee-

For subsequent application (i.e. second application submitted by any licensee/applicant), no application fee shall be chargeable.

(b) Relaxation in audit fee-

(i) If the actual travel cost incurred during an audit is less, the Deputy Director General of the Region may grant relaxation upto Rs 4,000.00 per manday spent in travelling for large industrial enterprises and Rs 3,000.00 per manday spent in travelling for small and medium industrial enterprises.

(ii) There shall be no relaxation in audit fee in case of micro enterprise.

(c) Relaxation in Licence Fee-

No licence fee shall be charged for libraries, laboratories, schools, colleges, polytechnics, training institutes, research institutes and health care establishments, Central/State/Local Government and charitable organisations working on no profit- no loss basis irrespective of their size.

* -Taxes extra

-The enterprises shall be classified based on the provisions of the Micro, Small and Medium Enterprises Development Act, 2006(27 of 2006)”; ;