

PCMO Office, RDSO Hospital

Manak Nagar, Lucknow .

No. 24/Med/RDSO/Diagnostics./24

Date:- 27-09-2024

PCMO, office, RDSO Hospital Lucknow on behalf of President of India is inviting applications/offer from various reputed Diagnostic centers of Lucknow for Pathological & Radiological Investigations on current CGHS rates of Lucknow as per terms & conditions detailed in Railway Board

- Letter no.2011/H/6-4/Policy Dated 03.02.2015.
- Letter no. 2021/H-1/11/10/MOU Dated:-03.06.2022.

Qualifying Criteria for Pathology/Radiology Investigation

- a) The Lab must be CGHS empanelled or NABL accredited.
- b) Center should have full time qualified Pathologist & Radiologist.
- c) Center should have facility of Digital X-Ray, Color Doppler and Ultrasonography.
- d) Center should have 128 slides or more multi slides spiral CT Machine.
- e) Center should have 1.5 Tesla or higher strength MRI Machine.
- f) Centre should mention regarding availability of PET scan machine.
- g) UP state Government approved COVID-19 RT-PCR testing facility.
- h) Reports of investigations should be ready by 6 P.M. on the day of investigation and hard copy should be deliver to RDSO Hospital next day up to 10.00A.M.

Other conditions:-

- I. The rates charged will be as per CGHS prescribed rates. In case of CGHS rates are not available then AIIMS rate or any other Govt. Hospital rates shall be applicable.in case no government rate is available then reasonable rate as per agreed discount on hospital rates shall be payable.
- II. No payment will be charged from any referred case.
- III. Diagnostic Centre that are recommended for empanelment shall also have to furnish a **Performance Bank Guarantee valid for a period of 30 months i.e. deposit Rs. two Lakhs.(Rs.2,00,000.00) in favor of ED Finance& Accounts RDSO. Lucknow, in form of FDR/Bank Guarantee issued by Nationalized Bank.**
- IV. Empanelled Diagnostic center /lab will have to provide Bank mandate for necessary transfer of bill amount electronically to the account.
- V. Empanelled Lab should notify one contact person of the lab who can be contacted by Railway beneficiaries /Railway Administration in case of any requirement.
- VI. The empanelled lab should submit rate list of their center along with discount for those investigation where CGHS/AIIMS /Govt.aprooved rates are not available.
- VII. PCMO, RDSO Hospital, RDSO Lucknow reserve the right to accept/reject any application at any time, without assigning any reason.
- VIII. Railway beneficiaries will be referred to empanelled center with proper referral letter. It will be duty of empanelled lab to verify the credentials of the referred railway beneficiary before doing investigations.
- IX. In case of any doubtful test result, lab will repeat the test without any extra charges.
- X. If any empanelled lab is found involved in any wrong doing or over charging etc. then the concerned Lab would be suspended/removed from Railway panel and can be black listed for future empanelment with Indian Railways.
- XI. Firms are requested to submit the followings:-
 - a) CGHS empanelment certificate.
 - b) NABH/NABL certificate with scope of accreditation.
 - c) Any other relevant permission, certificate (registration with center/state authority) for conducting specific pathological /Radiological test from Centre, State Health Authority.
 - d) List of investigation facilities available with the lab, proposed rates for various pathological test/Radiological investigation which are done in your institution, also mentioning percentage of discount offered for investigations not covered under CGHS/AIIMS Rate.
 - e) Copy of compliance with statutory requirements including that of Waste management.
 - f) Approval from UP state Government for COVID-19 RT-PCR testing.
 - g) Aadhar card & Pan Card of Authorized signatory.

- h) Pan card of organization.
- XII. Empanelled Lab will nominate one technician for collection of all samples for Pathology test at RDSO Hospital, Lucknow from 9.00 A.M. till 11.30 A.M. from the collection point at the hospital. No conveyance charge or any additional will be admissible for the person assigned by the lab to collect samples for RDSO Hospital.
- XIII. In case of emergency, samples can be sent directly to the lab by the hospital.
- XIV. Urgent blood and radiological investigation with reporting will be done in emergency whenever required.
- XV. A soft copy of investigation report of every day samples on same day should also be forwarded to the email address of pathology department/RDSO Hospital.
- XVI. In light of digitalization of health care system in Railway Hospitals, any change regarding providing reports will be binding on the empanelled labs.

Tenure of Contract

The period of initial contract will be for 02 years from the date of issuing LOA (Letter of Acceptance)& Rates prevailing at the time of contract will be valid throughout the period of the contract.

Termination of Contract

The contract can be terminated at any time; on one month notice on either side The PCMO/RDSO reserves the right to terminate the contract without assigning any reason. However, the same will not apply in case of erroneous reporting and contract will be terminated with immediate effect.

Application:

- I. Applicants should submit their willingness in an application, format of which is given in Annexure-1&2.
- II. Each page of the Document, application and copies of all documents/certificates/credentials of qualification should be signed/self-attested by authorized signatory on behalf of the organization/lab.
- III. Duly filled application, complete in all respect, with all required signed/ self-attested by authorized signatory. Relevant documents/certificates and credentials, contained in a sealed cover should be submitted in the office of PCMO,RDSO Hospital Lucknow, latest by **01-11-2024** up to **15.00** hrs.
- IV. Railway will not be responsible for any delay in submission of the application, either personally or by post.
- V. Any conditional offer will summarily be rejected.
- VI. All disputes and differences come under the general conditions of contracts 2018 and with update amendment of general conditions of contract 2018, if any.in the event of any disputes arising between the parties hereto, such disputes and differences shall be removed by mutual consultation. If such resolution is not possible then the unresolved disputes and differences shall be referred for arbitration by an arbitrator to be nominated by the Director General/RDSO, Lucknow.the arbitration Act (Latest) shall be applicable for the arbitration. The award of arbitrator shall be binding upon all parties involved in the dispute.
- VII. All the disputes if any arises will come under the jurisdiction of the District Subordinate Courts of Lucknow only.

EMPANELLED HEALTH CARE ORGANISATION'S INTEGRITY AND OBLIGATION DURING AGREEMENT PERIOD.

The empanelled labs/Diagnostics centers are responsible for and obliged to conduct all contractors activities in accordance with the agreement using state-of-the-art methods and economic principles and exercising all means available to achieve the performance abide by the directive used by the railway. The labs/Diagnostics centers are also responsible for managing the activities of its personnel and will hold itself responsible for their misdemeanor, negligence, misconduct or deficiency in services, if any.

The application form in prescribed Performa, can be downloaded free of cost from the RDSO website (<https://rdso.indianrailways.gov.in/>) during the below mentioned period. All willing Diagnostic center/hospitals

are requested to submit their applications in sealed envelope as prescribed and on dates given below and applications will be received only at PCMO Office ,RDSO Hospital, Lucknow up to **01-11-2024** till **15.00hrs**.

Pri.Chief Medical Officer
RDSO Hospital, Lucknow.

Dt.27-09-2024

**PROFARMA FOR THE EMPANELMENT OF CGHS RECOGNISED
PRIVATE LABORATORIES/DIAGNOSTIC/IMAGING CENTRE OF LUCKNOW
FOR THE INVESTIGATION FOR RDSO HOSPITAL.**

Sr.no.	Technical Facility	Remarks Agreed/Not Agreed
1.	The CGHS recognized Laboratory /Diagnostic/Imaging Centre located in the Lucknow area.	
2.	The CGHS recognized Laboratory /Diagnostic/Imaging Centre will provide their services at per the present NABH/NABL, Non-NABH/NABL,CGHS2024rates for Lucknow city ,in case of CGHS rates is not available then AIIMS rate or any other Govt. Hospital rates shall be applicable.	
3.	For COVID-19 RTPCR testing Laboratory /Diagnostic Centre should have UP state Gov. approved RT-PCR testing facility and laboratory/diagnostic center is ready to provide the RT-PCR testing facility by sample collection at home/Hospital at UP State Govt. approved Rates.	
4	The CGHS recognized Laboratory /Diagnostic/Imaging Centre will require to clearly declare that the Laboratory /Diagnostic/Imaging Centre is willing to provide the facilities on bill system basis and the bills will be passed and money transferred through RTGS by the finance department, RDSO, Lucknow. There will be no provision of advance payment.	
5.	The CGHS recognized Laboratory /Diagnostic/Imaging Centre will be required to declare that it is currently empanelled with the CGHSand the period of empanelment also have to be mentioned.	
6.	The rates charged will be as per CGHS prescribed rates.in case of CGHS rates is not available then AIIMS rate or any other Govt. Hospital rates shall be applicable.in case no government rate is available then reasonable rate as per agreed discount on hospital rates shall be payable.	
7.	The CGHS recognized Laboratory /Diagnostic/Imaging Centre will be required to have the availability of at least one in house Pathologist/Radiologist(MD/DNB or equivalent).	
8.	The CGHS recognized Laboratory /Diagnostic/Imaging Centre will not ask for any sort of cash deposit from the patient and will have to provide all the facilities in house,which ever are available with it,including CT/MRI etc.	
9.	The CGHS recognized Laboratory /Diagnostic/Imaging Centre should have proper parking facility.	
10	The period of initial contract will be for 02 years from the date of issue of letter of acceptance and rates prevailing at the time of contract will be valid throughout the period of contract.	
11	The CGHS recognized Laboratory /Diagnostic/Imaging Centre should be willing to collect the blood samples from the RDSO Hospital, Manak Nagar Lucknow.at a Particular time in the morning and the reports to be sent next day at same time.	
12	The Imaging center should be willing to send their ambulance for taking the admitted patient (in the RDSO Hospital) for CT/MRI as and when required.	
13	The CGHS recognized Laboratory /Diagnostic/Imaging Centre should be confirm to the pollution control standards/Norms as applicable to the Lucknow City and should be registered with the appropriate Local authorities for the services ordered.	
14	NABH/NABL, Non-NABH/NABL certification.	
15	Rebate to be quoted on all those investigation, which are not listed in CGHS Table But done in your Institution.	
16	Emergency Blood and radiological investigation with reporting as and when required.	

SIGNATURE (SEAL/STAMP)
HEAD OF THE INSTITUTION
Address:-
Mobile number:-
Email ID:-

RDSO,LUCKNOW

No.24/Med/RDSO/Investigation Facility.

Dt.....2024

**PROFARMA FOR THE EMPANELMENT OF CGHS RECOGNISED PRIVATE
LABORATORIES/DIAGNOSTICS/IMAGING CENTRES OF LUCKNOW FOR THE
INVESTIGATION FOR RDSO HOSPITAL,LUCKNOW.**

1.Name of the Hospital/Diagnostic Centers/Organization:-

.....

2. Address:-

.....

.....

3. Telephone Numbers.

.....

4. Email Id:-

.....

5. Name of Head Of Institution:-

.....

6. Name of Authorized Signatory:-

.....

7. Proposed rates for various Pathological Test/Investigation which are not listed in CGHS table but done in your institution as per following format. With mentioning % of discount offered for items Not covered under CGHS (NABH/NABL, NON-NABH/NABL)Rate.

Sr.no.	Name of Test	Institutional Rate	Rate for RDSO	Rebate Percentage

8. Details of the Machines Available at your Facility:.....

.....

.....

**9. Any Other Useful Information The Testing Centre Wants To Declare Regarding Operation
Of Pathological Test/Investigation:-**

.....

.....

**10. Approximate Distance from The RDSO Hospital, Lucknow (As Per Google Map For Four
Wheeler)**

.....

.....

CERTIFICATE OF UNDERTAKING

1. It is certified that the particulars given in offer letter are correct & minimum eligibility criteria are satisfied.
2. That the Pathology investigation Laboratory shall not charge higher than the CGHS notified rates or the rates agreed to.
3. That any information is found to be untrue, LAB would be liable for de-recognition by railway. The lab maintain injuries caused to its beneficiaries.
4. That the Lab has the capability to submit bills and medical records both in soft & hard format.
5. That no investigation by central Govt./State Govt. or any statutory investigating agency is pending or contemplated against the Lab.
6. Agree for the terms & conditions prescribed in the application document.
7. Empanelled Lab will send technician to the RDSO Hospital to collect sample as per instruction.

SIGNATURE(SEAL/STAMP).....

HEAD OF THE INSTITUTION.....

ADDRESS.....

PHONE NUMBER.....

E:mail Id.....

OFFICE OF THE PRINCIPALCHIEF MEDICAL OFFICER

RDSO HOSPITAL MANAK NAGAR RDSO LUCKNOW 226011

NO. Med/RDSO/Diagnostics/24.

Date:- 27-09-2024.

To

ED/Admin-1
RDSO,Lucknow.

Subject :- Regarding advertisement in newspaper.

You are kindly requested to advertise in newspaper for inviting application for Diagnostic center for empanelment as possible on 01.10.2024.

Size of advertisement will be (9x7cms) and should be published in two Hindi and two English popular newspaper of Lucknow on or before 01.10.2024. This has the approval of competent authority.

Matter of advertisement is attached.

Pri.Chief Medical Officer
RDSO Hospital, Lucknow.

DA: As above.

OFFICE OF THE PRINCIPALCHIEF MEDICAL OFFICER

RDSO HOSPITAL MANAK NAGAR RDSO LUCKNOW 226011

NO. Med/RDSO/Diagnostics/24.

Date:- 27-09-2024.

Subject:- Regarding uploading of information for empanelment of Diagnostic center.

You are kindly requested to upload information for empanelment of Diagnostic center at RDSO Hospital on RDSO Website(<https://rdso.indianrailways.gov.in/>) in as well for internet for vide publicity.

Pri.Chief Medical Officer
RDSO Hospital, Lucknow.

DA: As above.

ED/TELE.