

Annexure-IGuideline for the reinstatement of vendors downgraded for EM Pads in June 2021

1. The vendor has to apply on UVAM to RDSO for upgradation from " List of RDSO Vendors for developmental order " posted on IREPS website (UVAM) to " List of Approved Vendors Elastomeric Pad,Design-A".
2. Vendor should possess valid ISO 9001 Certificate for manufacture of same/ similar item at his Works address.
3. Vendors applying for upgradation must submit documentary evidence and test reports of corrective and preventive actions undertaken to address the failures and to improve product quality, post down-gradation in June 2021.
4. Vendor has to submit a certificate that there is no warranty/rejection pending for compliance on date of application for upgradation by the Vendor, supported by relevant document.
5. The performance of the vendor in terms of percentage warranty failure for the Elastomeric Pad must not exceed the average warranty failure rate for the elastomeric pad over the past one year, preceding the vendor's application date for upgradation. Vendor has also to give data of all warranty raised on him in last one year prior to the date of application and evaluate the percentage of warranty rejections over supply made. Warranty failure data available on UVAM shall be considered for assessment of the same. Supply particular shall be taken from respective QA(Mech.) unit for all supplies of EM pads made by vendor in the required period.
6. Samples of EM Pads of vendors applying for upgradation shall be tested as per the Elastomeric Pad specifications i.e. WD-20-MISC-95 Rev.5. These samples shall be collected from the field to meet the requirements of the testing protocols. These samples should be within the three months from the date of manufacturing.
7. A verification audit shall be conducted by a cross-functional team comprising JS/SS officers from the Wagon Directorate, the concerned QA unit, and the M&C Directorate, to verify corrective and preventive measures submitted by the applying vendor and as per extant ISO norms.
8. Any other extant RDSO's ISO guidelines applicable on date of application by vendor.

Sd/-
3/2/2025
ADE/BD